

RACRA Fall 2022

Robert F. Hatcher, Sr. Conference Center, PSC 211

[Middle Georgia State University – Macon Campus](#)

Wednesday, October 19, 2022

- 9:15 AM Check-in
- 9:45 AM Welcome and approval of the spring 2022 meeting minutes
Sharee' Lawrence, RACRA Chair and Registrar, Fort Valley State University
- 10:00 AM The Standard of Service
Dr. Timothy Hatchett, VP of Student Affairs & Enrollment Management, Fort Valley State University
- 10:45 AM USG Resources from ADC Data Submissions
Dr. Rachana Bhatt, Executive Director Research and Policy Analysis, Research & Policy Analysis
- 11:30 AM New Ingress Course Crosswalk Tool
Ashley Reece, Director of Administrative & Student Services, eCampus
- 12:00 PM Lunch with Breakouts
Registrar Breakout – PSC 212
Submitted Topics:
- Student Clearinghouse
 - CRM best practices
 - Readmit process
 - Working with homeless students
- Admissions Breakout – PSC 211
Submitted Topics:
- Orientation best practices
 - Ideas for surviving the demographic cliff
 - CRM best practices
 - Readmit process
- 1:30 PM Referral of Applicants and Course Attribute Dashboard (CAD) Initiative Updates
Lynn Miller, Associate Vice Chancellor for Student Enrollment Management, Enrollment Management and Student Affairs
- 1:45 PM GaBEST/Banner/Degree Works Updates
Abby Dawson, Release Manager, Academic Services
- 2:15 PM Tips and Tricks for Hiring, Training, and Retaining Staff Panel
Panelists: Dr. Amy Clines, Director of Admissions, Georgia Southern University
Jeremy Gray, Senior Associate Registrar, Georgia Institute of Technology
Frank Malinowski, Registrar, Albany State University
Dillon Montes de Oca, Director of Undergraduate Admissions, University of West Georgia
Paul Parker, Registrar, Kennesaw State University
- 3:00 PM Closing remarks and adjourn