

## RACRA Spring 2019

Middle Georgia State University – Macon Campus

Where: PSC/Hatcher Conference Center – West Campus, Room 211 B-C

When: Wednesday, March 20, 2019

### 9:00 – Registration and Continental Breakfast

### 9:30 – Welcome and Introductions

*Katie Ross, Associate Director of Operations, University of West Georgia, RACRA Chair*

### 9:45 – Know More Borrow Less (PPT)

*Tracy Ireland, Associate Vice Chancellor for Student Enrollment Services, USG*

*Rich Loftus, Associate Vice Chancellor for Student Enrollment Services, USG*

Initiative to help students understand student loan debt. Starting out with a debt letter/interactive letter. Working on precision. **Letter from the Chancellor (emailed to RACRA during meeting on 3/20/19)** regarding this initiative. The debt letter will look the same for every institution, so very streamlined. GSU; UGA, GTECH, GA Southern, Georgia College, Valdosta, KSU, and Savannah working as focus groups and collaborating with students to determine what needs to be on the letter. Campus Metrics - Will inform us if the student opened the message.

### Campus Logic Award Letter Product

- Personalized, mobile ready notices to students where they are
- Details of amount borrowed to date
- Clearly explains monthly payment amounts
- Future - Options on borrowing and “what if” scenarios

Should be on track for final sending at the end of spring semester 2019 (annual letter for all enrolled for all levels and all institutions). Students will receive a text or email with link to personalized webpage with their information. Students can forward to parents for access. Private and State loans may not appear disclaimer will be included.

Also, working on a standard award letter. Students tend to accept full loans, but working on a method for students to have better options and knowledge to just accept a percentage.

These letters are part of an extra section of CampusLogic that financial aid offices are already using - the Award Letter Product (up to 10 letters - built by system office and delivered to us).

Q: Are you looking to deliver to us a recommended borrowing amount through the Award Letter?

A: Anticipating the award letter within a year, hopefully. System Office will be looking at best practices for offering & accepting loans.

\*Campus Logic can be used for Adm & RO, not just financial aid.

### 10:00 - European Union General Data Protection Regulations (EU GDPR) Panel (PPT)

*Susann Estroff, Senior Attorney, Georgia Institute of Technology*

*Zach Hayes, Associate Director of Enterprise Data Management, Georgia Institute of Technology*

*Wesley Horne, Director of Ethics and Compliance, USG*

*Chris McGraw, Assistant Vice Chancellor for Legal Affairs, USG*

*Rose Procter, Interim Director of Ethics and Compliance, USG*

Intent of Regulation: to address the protection of natural persons physically within the EU with regard to the processing of personal data and rules relating to the free movement of such data. Anyone in the UE (non-EU citizens and residents). Where you are at the moment of processing. Compliance deadline of March 25, 2018.

Inform data subject, personal data collected, what you are using it for, who you are giving it to, how long you are keeping it.

Must have a lawful basis: We are relying on legitimate interest primarily.

Pre-signed affirmative consent before collecting special categories. (Race & Ethnicity one of the largest concerns). Two must have in the affirmative consent and any notices: Direct link to policy and email address for your institution compliance officer.

GA Tech Website - <https://eugdpr.gatech.edu/home>

USG's steps towards compliance

Data Policy and Legal Notice Rewrite - Live on website. USG.edu website - policy and reports. For institutions - This needs to be in your index at the bottom of the page and you need a link on policy page. Can link to USG Data Policy.

Student and Employee Application Compliance - Being delivered to institutions.

Consulting firm - Data entry points review. Homepage, HR, Admissions page will need to have a disclaimer - will be working with us to have this by May 1st. Other pages may need the disclaimer and the consultant will help determine this. For example: Registrar for readmission, all admission offices (Undergrad, Grad, International). These 3 are the Good Faith effort.

Right to be forgotten statement - a lot is protected due to legitimate interest. If someone is denied admission, then it is a legitimate request to be forgotten. Looking at procedures for purging and confirming purge.

### 10:30 – **Revising the Freshman Index & Minimum Admission Scores (PPT)**

*Rachana Bhatt, Research and Policy Administration Manager, USG*

*Lori Hagood, Research Associate, USG*

CollegeBoard changes to index and scores.

Beginning with Fall 2020 entrants forward: Create new freshman index formula and sector and system admission criteria that 1) Concordance is eliminated, 2) Straightforward to students and parents, and 3) Hold students harmless.

New formula:  $FI = 500 * (HSGPA) + 1.06(EBRW+MATH)-74$

SAT evaluation is actually giving students a higher score for same level of competency. For example under current process a student may get a 2400, but with new FI they would have a 2517. More students eligible for higher sectors, although there are a small number of students that may no longer be eligible for current sector.

EBRW - 480 minimum score

ACT: We are bringing in the Reading score for the FI. New minimum is 17 on English **or** Reading.

Fall 2020 is the effective date for the new score criteria. Some discussion around early adoption, but Board still must meet to finalize. Also, working on dual enrollment standards and will review special group guidance for FI, per request.

### 11:15 – **No Cost/Low Cost Text Books and Open Learning Updates**

*Lucy Harrison, Assistant Vice Chancellor for Academic Library Services, USG*

Textbook Transformation Grants - All 26 institutions have been awarded at least one.

Attribute Designations: Review of data from Fall 2018 & Spring 2019 is inconsistent. Additional guidance will be rolled out. Refer to Columbus State and Kennesaw State for guidance on websites and allowing students to search by multiple attributes.

### 11:45 - GeorgiaBEST Updates

*Jill Brady, Director of GeorgiaBEST, USG*

*Melissa Gooch, Assistant Director of GeorgiaBEST, USG*

If you are looking for documentation previously under the General Module in Banner 8, it is now located under Student for Banner 9.

ADC Summer 2019: Focus Areas & Learning Support; May will begin Beta Testing

### 12:00 – LUNCH

### 12:45– RACRA Member Discussion

*FERPA and Student Consent Form – Paul Parker, Kennesaw State University*

Does anyone have a streamlined process of one form for campus with access for faculty & staff to see FERPA release?

Clayton State - utilizes a PIN number and places it in SOAHOLD, students can create the PIN in BanWeb

Georgia State - FERPA release is visible in Faculty/Staff portal

UWG - utilizes a PIN, but release form is only in xtender with attribute on SGASADD

*3.3.6 Academic Credit Earned Through Extra-Institutional and Prior Learning Policy - Lindsay Lee, Kennesaw State University*

There is still a mix of institutions accepting AP, CLEP, institutional credit by exam off of USG transcripts or requiring official test scores from CollegeBoard.

Columbus State, North Georgia, and UWG are currently honoring the credit from a USG transcript.

GA Highlands is requiring official test scores.

(My apologies if I missed anyone that spoke up.)

### 1:00 - Learning Support, Focus Areas, and High Impact Practices

*Barbara Brown, Assistant Vice Chancellor for Transitional and General Education, USG*

*Jonathan Hull, Director Student Success, USG*

Learning Support Manual (Sent on 3/19/19).

Learning Support website updated.

Focus Areas - Not new majors and should not be creating new majors. Limit focus areas to 5-8 for an institution. Can change description, but not the codes. It is a one to one in Banner. Come in as undeclared are guided into a focus area - typically interdisciplinary.

HIP - We know they work, but we do not have good quality data on them. Testing spring & summer, with application in the fall for Vanguard institutions.

### 1:30 - GATRACS Updates

*Daphene Blackmon, Director of GATRACS, USG*

Institution and transfer student spotlights on GATRACS website.

Exam to College Course Tool

Military Credit - SBGI code for each military branch coming soon.

## 2:00 – Student Affairs Updates

*Sarah Wenham, Director of Student Enrollment Services, USG*

XAP Application Updates Year 3: 15 changes with testing in May and rolling to production in July. XAP will be funded with GSFC through USO through FY2020. There is a commitment by USO to continue with a system application beyond FY2020.

\*\*\*Please review your institution specific pages to ensure you are not duplicating questions that are now on the common pages of the application.

\*\*\*Check your application types for accuracy. There are some very old types such as Accel that are still appearing on some institution applications.

Q: Sarah Wenham asking if loading an attribute into Banner for the VA Benefits plan question would be beneficial? There were no objections.

Payment Screen: Send your verbiage in ASAP.

Admission & Records Summit on May 23rd in Macon.

Lawful Presence Audit expected to be complete by June. You no longer need to check for 2 year issuance of DL.

Legislation for Dual Enrollment: HB444 MOWR still in progress. Changes being made due to lack of funding at state level. Form maintenance will be moving to GSFC. Dual Enrollment Summit will be June 26th.

Looking for hosts for Tuition Classification Workshops.

Dual Enrolled to Freshmen survey coming soon.

## 2:30 – Credentialing, Badging, and Competency-Based Learning

*Myk Garn, Academic Affairs, Assistant Vice Chancellor for New Learning Models, USG*

*Jon Sizemore, Assistant Vice Chancellor for Distance Education, USG*

From an analog to digital world.

Precision Academics Initiative - Website hosted by GA Tech: <http://c21u.gatech.edu/projects/precision-academics-university-system-georgia>

## 3:00 – Officer Elections and Wrap-Up

Chair: Stephanie C. Speer, Columbus State

Vice Chair: Jennifer McManus, University of West Georgia

Secretary: Tarrah Mirus, Georgia State University