

Resolved: Known Issue - KI9.2-179_EX – Expense Report Access and Deletion Review

UPDATED: August 19, 2026

STATUS: Resolved

RESOLUTION: ITS identified the affected expense reports and notified impacted institutions. The issue has been addressed, and no further impact is expected.

Original Known Issue

Posted: July 9, 2026

ISSUE: An issue has been identified where multiple pending Expense Reports across multiple institutions were deleted. ITS is assessing the issue to determine the scope of the impact and identify any institutions that may be affected.

FUNCTIONAL WORKAROUND: There is no functional workaround at this time.

ESTIMATED RESOLUTION: ITS will contact the Expense Administrators per institution as affected expense reports are identified.

MORE INFORMATION AND SUPPORT: For business impact issues, contact the GeorgiaFIRST Financials Support team at support@usg.edu.

